



Configure ShowCase Premier For Local Image Center Access

Use this guide to configure ShowCase Premier to access the Image Center over a LAN (100T or better). For slower networks and VPN, use the Remote configuration guide.

Before You Start

Make sure your ShowCase Image Center is installed and running, with a User account configured to access an Image Directory and a proper firewall configuration. (See the Image Center Configuration Guide)
ShowCase Premier is installed and licensed on your PC

Configure Premier

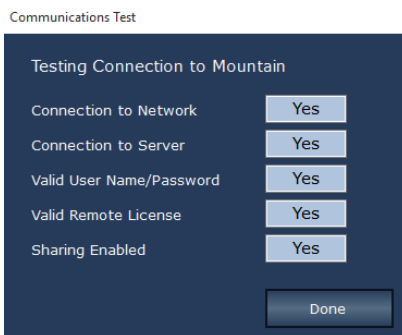
1. Launch ShowCase Premier
2. From the **Edit Menu**, select **Image Center Settings...**
3. Click the **Add** button. A blank local Image Center will be created named "New Image Center":

The screenshot shows the configuration interface for ShowCase Premier. On the left, under 'Image Centers', there is a list with 'Demo Image Center' and 'New Image Center'. Below the list are 'Add' and 'Remove' buttons. On the right, under 'Image Center Communication', there are input fields for 'Name' (containing 'New Image Center'), 'Address', 'Port' (set to '8080'), 'User Name', and 'Password'. A dropdown menu is set to 'Local Image Center'. A 'Test' button is located to the right of the 'Name' field.

4. Enter a name for your Image Center in the Name field. It can be any name you like.
5. Enter the Image Center machine's IP address in the Address field. You may need to get this from your IT professional.
6. Enter the Port. This must match the Image Access Port in the Image Center. The default is 8080.
7. Enter your Windows Account User Name and Password registered on the Image Center PC. Make sure the Local Image Center option is selected:

The screenshot shows the configuration interface for ShowCase Premier. On the left, under 'Image Centers', there is a list with 'Demo Image Center' and 'Mountain'. Below the list are 'Add' and 'Remove' buttons. On the right, under 'Image Center Communication', there are input fields for 'Name' (containing 'Mountain'), 'Address' (containing '192.168.0.81'), 'Port' (set to '8080'), 'User Name' (containing 'Pete'), and 'Password' (containing '****'). A dropdown menu is set to 'Local Image Center'. A 'Test' button is located to the right of the 'Name' field.

8. Click the Test button to see if Premier can contact the Image Center. A report helps you diagnose problems:



If the communication is not working, the messages in this dialog help you determine where the problem occurred so that you can modify your settings and try again.

Troubleshooting

Helpful messages will appear if any of these connection tests fail, but here is some insight as to what may cause each test to fail. You may find that you need assistance from your IT group to resolve some of these.

Connection to Network failed - Premier cannot find the Image Center computer on the network

Is the IP address correct?

Can you 'ping' the Image Center computer from a Windows Cmd window?

Connection to Server failed - Premier cannot talk to the Image Center Service

Is the firewall on the Image Center open to port 8080?

Is the Image Center running? Go to the Image Center computer and check the Image Center Console.

Are there any errors?

Valid User Name/Password failed

Has the User been added to the Image Center?

Did you enter the password correctly?

Valid Remote License failed

Does the Image Center have a valid license? Go to the Image Center computer and check the Image Center Console. Are there any errors?

Sharing Enabled failed

Are the Image Directories that this User is configured to access properly shared on the Image Center computer? (Read access for the Everyone user)

Does this computer need Windows Credentials to access the Image Center computer shares? If so...

- Open the Credentials Manager in Windows
- Click **Add a Windows Credential**
- Enter the Address specified in the configuration screen above
- Enter a User name and Password with permissions to access the Image Center computer

Note: Sharing issues and Credentials should generally be resolved by your IT group, as it has to do with the security policies of your organization. There are many ways to share folders across a network.